

CINDERELLA – Relaxed Performance Fact Sheet

A Royal Proclamation! Musical Theatre Productions (MTP) & London Community Players (LCP), in London, Ontario, are pleased to offer a Relaxed Performance of Rodgers & Hammerstein's CINDERELLA on Thursday December 1 at 7:30pm.

Tiered Ticket Pricing: At this performance only, we are offering tiered ticket prices that allow you to choose the ticket price that works for you! We want this performance to be accessible to everyone who wants to experience great theatre and see this wonderful show. Tier 1 is \$5 (+fee), Tier 2 is \$10 (+fee), Tier 3 is \$20 (+fee).

Support Workers and Caregivers: As with any performance at the Palace Theatre, Support Workers and Caregivers, accompanying a patron with a disability or requiring support, receive a free ticket. To book this complimentary ticket, email the Box Office at boxoffice@palacetheatre.ca.

Performance Details: During this evening's presentation, noise from the audience will be welcome, the house lights will be left on, sound levels reduced, and there will be two American Sign Language (ASL) interpreters. The quality of the performance is still in place, with some adjustments to create a sensory-friendly environment.

Relaxation Area: Volunteers will be available to assist all patrons throughout the event and there will be a designated relaxation area/quiet room available nearby for anyone needing a break from the performance. Patrons are welcome to bring their electronic devices into the theatre and are free to come and go as they wish throughout the performance.

American Sign Language (ASL) Interpretation: There will be two ASL Interpreters translating this performance. They will be located on the left side of the stage, from the audience perspective. For best viewing of ASL Interpreters, it is recommended to select seats in rows A thru D (Orchestra). Seats identified as 'Obstructed View' on the Buy Tickets seat selection page are directly in front of where the interpreters will stand.

All Are Welcome: This performance is designed to provide a comfortable and accessible experience for *everyone* – and is especially an opportunity to welcome anyone who may not otherwise be able to enjoy the theatrical experience, such as those living with Autism Spectrum Disorder, Developmental Delay, Neuromuscular Disorders, Sensory Integrative Disorders, Attention Deficit Disorder; people who are deaf, hard of hearing or deafened; those with mobility issues; and those with babes in arms.

Anyone in the community is welcome to attend this fully inclusive experience with the understanding that this performance is 'Hush-Free' and there will be a certain level of sound and movement throughout the show. If you have any questions or want to discuss if this performance is right for you and your family, please feel free to contact nnewell@musicaltheatreproductions.com

For anyone who would not enjoy this relaxed audience environment, we invite you to attend any of our other regular performances. Details may be found here: [2022 Shows - Palace Theatre](#)

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What Sensory-Friendly means

- Reduced sound levels, particularly for loud or startling sounds.
- Reduced stage lighting—no strobe or sudden light effects are used.
- House lights on in the theatre throughout the performance so patrons can safely move around or leave the theater.
- Patrons can talk and move as much as they wish during the performance.
- The use of mobile electronic devices is allowed during the performance.
- A designated relaxation area/quiet room is available nearby for those who need a break from the performance.

Frequently Asked Questions (FAQs)

Is this the same show you usually perform?

Yes! We maintain the same level of quality found in all our performances. The only differences are those outlined above.

How long is the performance?

The show is in two acts, with a 15 minute intermission in the middle. The total show length, including intermission, is approximately 2 hours and 15 minutes.

Can we come and go from the theatre as needed?

Absolutely! We have a quiet area set up in a separate space off the lobby where patrons can take a break if needed.

What changes have been made to make this sensory-friendly?

Lights and sound are reduced to make a welcoming environment for those who are distracted or upset by startling sounds or light changes. We keep our house lights on throughout the performance to ensure a safe environment for the audience and allow for easy movement around the theatre.

Who are you working with to make this happen?

We worked with an amazing Relaxed Performance consultant who provided recommendations and guidance on how to provide a welcoming environment and positive experience for all audience members.

While we can make no assurances that this performance will be suitable for everyone, Cinderella is a family-friendly show intended for everyone. Parents and guardians are solely responsible for their child's viewing and engagement with these performances.